Restaurant Guide

FREE App for Restaurant

Getting Started

1. Download Tasteelist Merchant App via Google Play/Apple Store
2. Sign in with username and password assigned by Tasteelist (Cannot be changed)
   By default you need to sign in once when you start this app for the first time.
   You don't have to sign in each time as long as you don't log out.
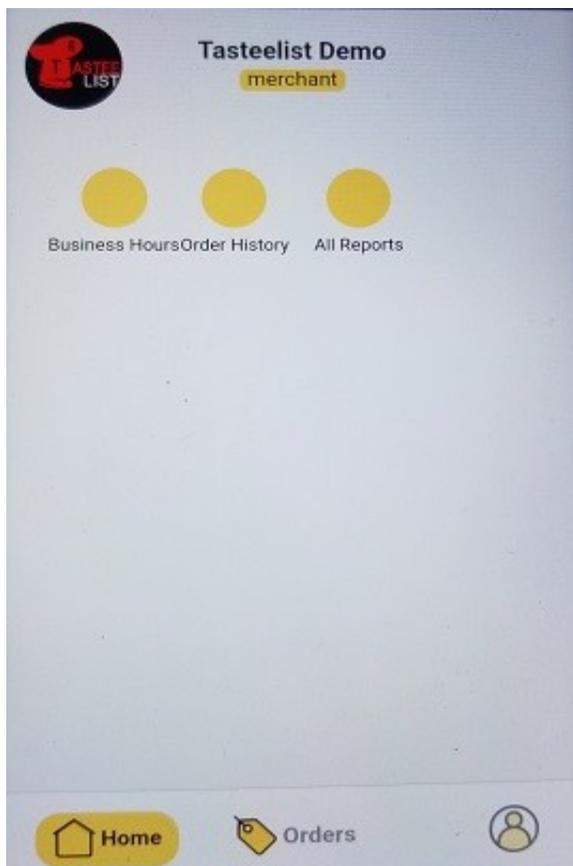
Home (main menu)
This tab contains back office and current status groups.

Back Office (center screen):
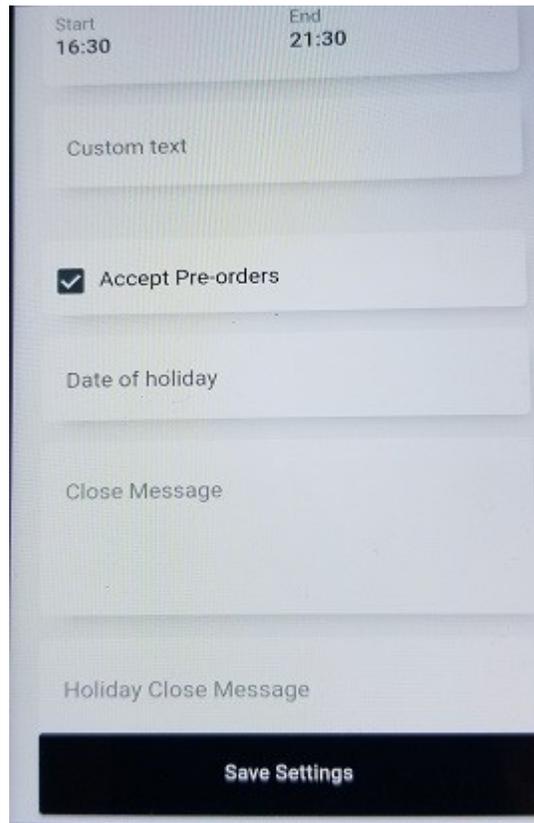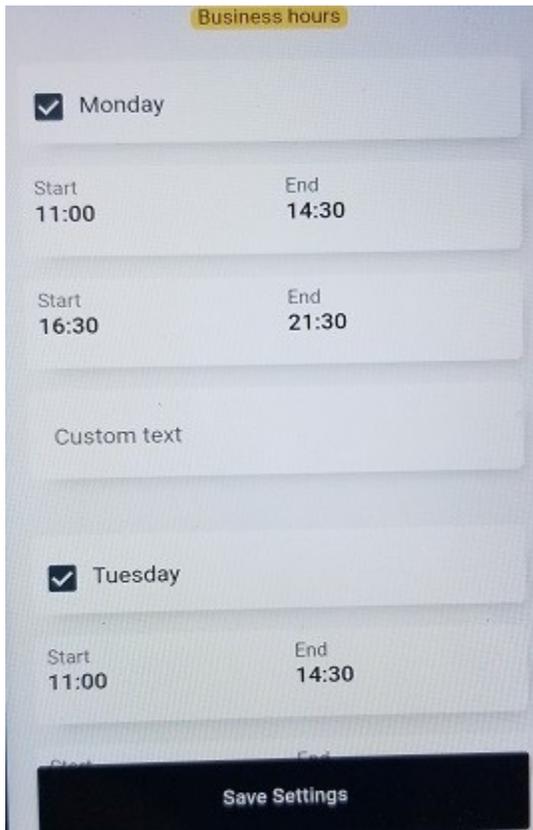- Business Hours
- Order History
- All Reports

Current Status (bottom screen):
- Home
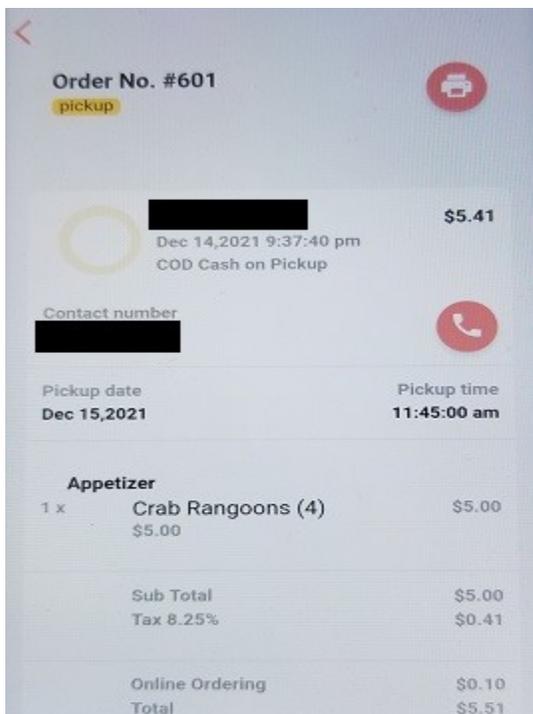- Orders (receive a new order)
- Profile (merchant and system settings)

Back office > Business Hours
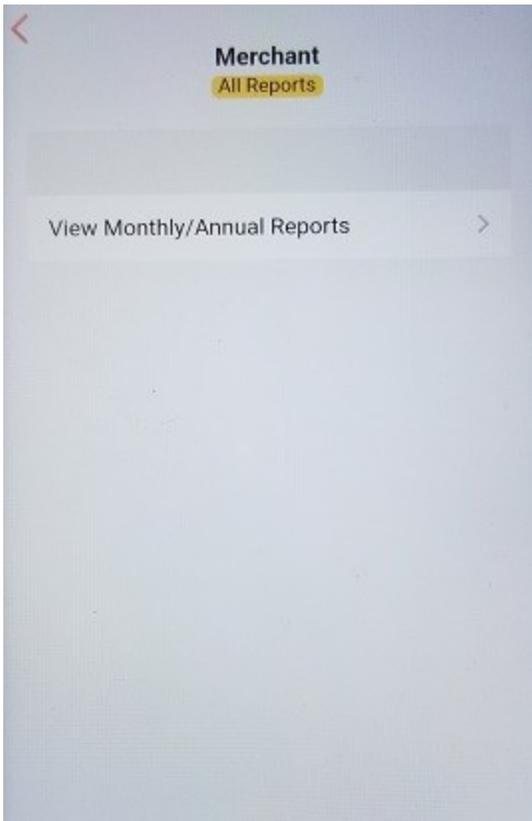This tab allows merchant/restaurant to manage its regular business and Holidays hours.

Back office > Order History
This tab allows merchant/restaurant to review the order detail and reprint order.

Back office > All Reports
This tab allows merchant/restaurant to review monthly or yearly reports.

Current Status > Orders
This tab allows merchant/restaurant to process a new order.
There is only one step (Incoming) in food order processing.

Incoming:
Tap "accept" to accept order or tap "decline"
to reject order.

A text notification will be sent to user's cellphone or the notification list of user app
when restaurant taps "accept" or "decline" tab.

If tapping "accept", the info below will be sent to user.

Pickup order will be ready in 15 to 25 minutes
Delivery order will be delivered to you in 45 to 60 minutes
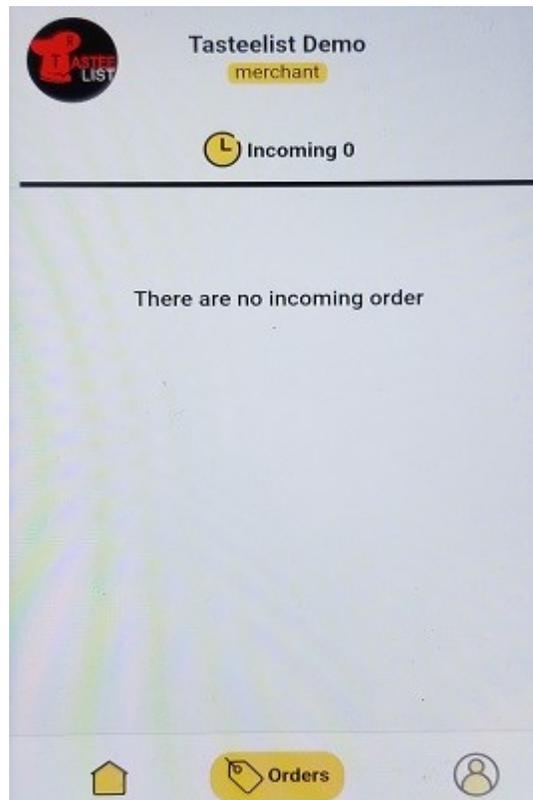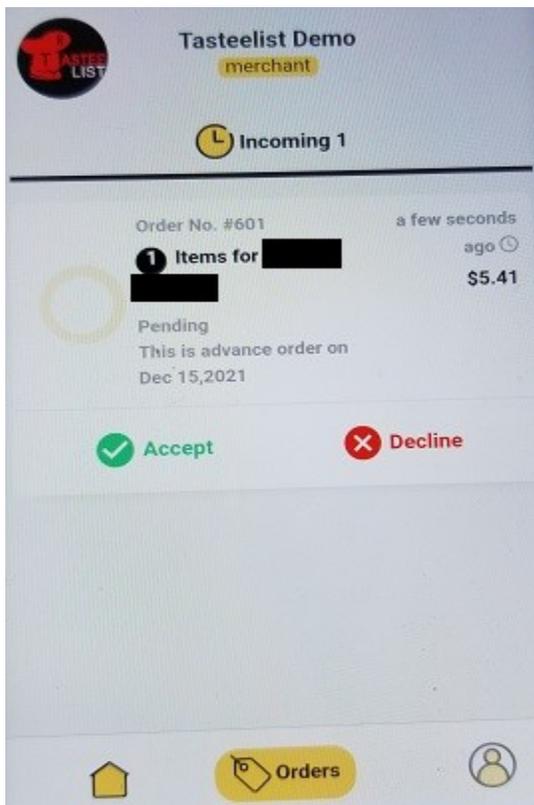
If tapping "decline", there are four reasons that restaurant can choose and will be sent to user.
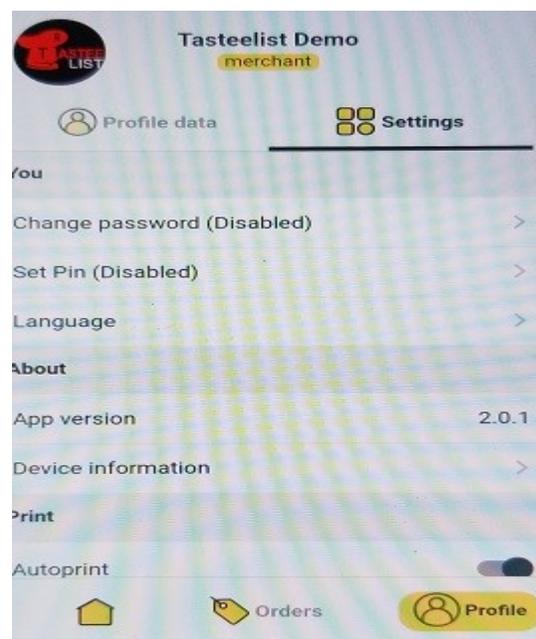Four reasons are Closing Early, Problem with Merchant, Out of Stock, and Merchant is too busy.

Current Status > Profile
This tab contains profile data for merchant setting, system setting and Tasteelist support.

Profile data   Settings

Please note:

1. Tasteelist Support is using a text messaging method via cellphone. The device must have a SIM card. When you are starting a new conversation, please specify your name, phone number and identify you are a user or restaurant.

2. If there is any order issues, please contact user who places an order directly.

3. If restaurant owner would like to change his/her mobile number, username, password or email address of log-in info, please contact Tasteelist at support@tasteelist.com or text at 972-239-4989.